

Executive Profile

Casino operations first. Practical AI and reporting second. Useful casino output always.

H. Omer Aktas
CasinoOpsAI.com
Open to the right role

Profile

I am a casino operations person who has kept working with modern reporting, workflow and AI tools. My background is not only table games. It covers floor control, pit work, cage coordination, surveillance, slots, reporting, SOPs, audit thinking and casino systems rollout.

The practical value is the bridge: I can speak to casino managers and department heads in operational language, while also helping shape reports, workflows and AI support into something controlled and usable.

Best fit	Working rule
A casino that needs experienced operations judgment together with better reporting, SOP discipline, systems support or practical AI workflow planning.	The existing CMS stays. The first useful improvement is usually better structure around reports, handovers, approvals and manager summaries.

Where I can add value

Operations management support	Systems and reporting management
Daily floor control, shift discipline, disputes, staff follow-up, reporting rhythm and department coordination.	CMS exports, Excel reporting, KPI summaries, report review, data checks and manager-ready output.
SOP and workflow cleanup	Safe AI reporting support
Procedure wording, handover routines, review steps, exception logs, training notes and audit-ready records.	AI-assisted summaries, report checks and draft explanations with human review and approval before use.

Departments covered

- Floor, pit and table games: pace, limits, fills, credits, disputes, ratings, supervisor notes and shift reports.
- Cash desk / cage: reconciliation, variances, handovers, approvals, documents and cash-control review points.
- Surveillance and game protection: incident notes, review requests, evidence wording and escalation support.
- Slots and gaming floor: machine issues, jackpots, floor checks, daily notes and performance summaries.
- Systems and reporting: CMS exports, Excel, pivot tables, KPI review, player-tracking validation, SOPs and dashboards.

First 90 days - how I would start

Days 1-30

Review reports, handovers, SOP gaps, CMS exports and department routines. Find where time is lost every week.

Days 31-60

Fix one useful workflow first: table games daily report, cash desk handover, slot summary, surveillance brief or manager daily report.

Days 61-90

Make it repeatable with review steps, approved output, staff instructions and management-ready reporting.

Website proof areas

Department AI Plans Department-by-department planning before AI is allowed into daily workflow.	Custom Casino Apps Demonstration workflows built around real reporting, handover, review and management problems.
Case Studies Short proof cases showing how casino problems can be structured safely.	ReportHub A reporting workflow concept for casinos that already have data but still need manager-ready output.

Safe AI rules

- AI should not approve cash variances, settle disputes, discipline staff or decide player value.
- AI can prepare summaries, check missing fields, organize notes and help managers see what needs review.
- Final reports, decisions and actions remain with responsible casino people.
- Sensitive data should not be pasted into public AI tools. Local or controlled workflows are safer for casino reporting.

Review links

Website: <https://casinoopsai.com>

CV / Work History: <https://casinoopsai.com/en/casino-operations-cv/>

For Casino Employers: <https://casinoopsai.com/en/for-casino-employers/>

Contact / Role Discussion: <https://casinoopsai.com/en/contact/>

Employer Review Pack: <https://casinoopsai.com/media/H-Omer-Aktas-Employer-Review-Pack.pdf>