

EXECUTIVE PORTFOLIO

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Casino Operations & AI Reporting Portfolio



30+ years across floor, pit, cage, surveillance, slots, reporting, SOPs and systems - now applied to practical AI-assisted reporting and workflow control.

Core value: casino experience first, modern reporting and AI support second; human approval always.

Executive summary

PLAIN ANSWER

I am a casino operations person who has kept current with modern AI, reporting and workflow tools. The site and this portfolio are designed to show how I can create practical value inside a casino without pretending that AI should replace operational judgment.

What I bring

Hands-on casino experience across floor, pit, cage, surveillance, slots, reporting, SOPs, staff control, audit discipline, and casino systems.

Where I can fit

Casino shift management, operations management, systems/reporting management, AI reporting implementation, SOP/training workflow, or interim support.

How I work

Start with one real casino headache: report, handover, variance flow, slot summary, incident brief, or SOP follow-up routine.

What this proves

The demo apps are not decoration. They show how I structure casino problems into reviewable, manager-approved workflows.

Positioning sentence

I am not a software developer trying to learn casinos. I am a casino operations veteran using modern reporting and AI tools to solve casino problems I have seen from the inside.

- Casino Operations & AI Reporting Implementation Lead
- Casino Systems & Reporting Manager / AI Reporting Lead
- Casino Operations Manager, Shift Manager or Interim Operations Support where practical experience matters

Casino career map

The value is not one narrow title. It is the mix: table games, cage, surveillance, slots, management, audit, systems and reporting across different casino markets.

- 2022-2026

Casino Shift Manager

Ramada Princess Casino - Suriname
- 2019-2022

Casino Pit Manager

Atlantis Casino - Suriname
- 2018

Casino Manager

Casino Elegance - Suriname
- 2015-2018

Casino Manager

Golden Dragon / Ambassador - Suriname
- 2012-2015

Surveillance Manager

Ambassador Casino - Suriname
- 2007-2008

Internal Auditor

Zodiak Casinos - KZ / KG / NC
- 2004-2006

Project Manager - Casino Systems

Zodiak Casinos - five Kazakhstan venues
- 2003-2004

Assistant Casino Manager

Zodiak Casinos - Kazakhstan
- 1999-2001

Casino Pit Manager

American Chance Casinos - Czechia
- 1998-1999

Surveillance Supervisor

American Chance Casinos - Czechia
- 1992-1998

Pit Manager / Inspector

Movenpick Princess Casino - Istanbul
- 1988-1992

Cage, Dealer & Inspector Roles

Turkey & Czech Republic

30+

years casino operations

7

countries / markets

1

workflow to prove value first

Departments I can speak with from experience

Casino improvement is rarely a one-department problem. Reports, incidents, handovers and guest issues often move between floor, cage, surveillance, slots, IT and management.

Floor / Pit / Live Games

Table games, game pace, betting limits, fills and credits, disputes, dealer control and guest escalation.

Cash Desk / Cage

Payouts, handovers, variances, approvals, documents, shifts, reconciliation routines and audit trails.

Surveillance

Incident summaries, video review requests, evidence notes, game protection wording and escalation discipline.

Slots

Machine issues, jackpots, handpays, floor sections, performance notes and manager-readable daily summaries.

CMS / Systems / Reporting

Exports, player-tracking validation, Excel reporting, dashboard logic and operational support around the core system.

SOP / Training / Audit

Procedure writing, training notes, internal controls, handover discipline, audit preparation and follow-up logs.

Operational value

The first priority should be small enough to finish, but important enough that management can judge whether the work creates value.

ReportHub: clean reporting without replacing the CMS

Many casinos already have data. The problem is that management still receives scattered exports, PDFs, screenshots, spreadsheets, shift notes and department summaries. ReportHub is the proof of a small account-based reporting layer around existing casino information.

1. Collect

CMS exports, spreadsheets, PDFs, screenshots, department notes and approved templates.

2. Review

Unclear fields, late confirmations, OCR, unusual numbers and missing approvals are held for human review.

3. Approve

Only reviewed and approved records become official input for reporting.

4. Report

Management receives a readable summary, KPI notes, action list or dashboard-ready output.

Why this matters to a GM

- The casino does not need to throw away its existing CMS.
- The first pilot can be one daily report or one department workflow.
- AI is used to support preparation and explanation, not to approve casino decisions.
- The first useful briefing to management, not a technical buzz tool.

Four casino headaches shown as practical workflows

These are not generic AI demos. They are examples of how real casino management problems can be broken into structured, reviewable workflows.

ReportHub - Reporting mess

Turn casino exports, reports and notes into reviewed manager-ready information.

Shift Optimizer - Staffing pressure

Compare coverage, demand and staff pressure before overtime or schedule changes.

Pit & Table Mix Planner - Game mix and floor use

Support decisions about table spread, game mix, minimums and commercial floor space.

Promo ROI Review - Promotion value

Check whether promotions are creating gaming value or only increasing cost.

The point is not the app alone.

The point is the operational thinking behind it: where the problem starts, what data can be trusted, what must be reviewed, and what output the manager can actually use.

A practical first 90 days plan

The first three months should not be a theory project. They should produce one useful workflow that management can use and staff can understand.

DAYS 1-30

Listen, map and find the real pain

Review reporting, handovers, SOP gaps, CMS exports and department routines. Speak with managers and staff quietly before trying to improve work.

DAYS 31-60

Fix one useful workflow first

Start with a report or workflow the GM already cares about: table games daily report, cash desk handover, slot performance summary or surveillance incident brief.

DAYS 61-90

Make it repeatable

Turn the first workflow into a routine with review steps, approved output, staff instructions and a management report that can be used every day or every week.

What success should look like

- One cleaner management report or handover routine.
- One review screen that catches missing or unclear items before they reach the GM.
- One simple output that department heads understand and can repeat.
- No confidential data needed for the first role conversation.

AI should support the casino. It should not take authority from people.

In a casino, AI is useful only when the workflow is controlled. It can prepare, organize and explain. It must not become the decision maker for cash, surveillance, player value, compliance or staff discipline.

AI can support

Summaries, audit prompts, checklists, missing-field flags, report explanations, SOP drafts, manager briefs and training notes.

AI must not decide

Cash approvals, surveillance conclusions, staff discipline, player disputes, compliance sign-off or final management action.

Human approval

Managers and department heads keep final authority. AI output is reviewed before it becomes official.

Local-first option

Sensitive reports can stay in a casino-controlled or local server environment when needed.

Working rule

One simple workflow and people that are better than a large AI demonstration that creates new operational risk.

How to review the site quickly

The website is built so an owner, GM, HR manager or recruiter can check the formal background first, then review practical proof pages.

- **CV / Work History** Plain chronology, properties and responsibilities.
- **Hiring Manager Brief** Five-minute employer summary.
- **Executive Profile** Short senior-management summary.
- **Proof of Work** Current demos and reasoning.
- **Contact** Start a role or pilot conversation.

Proof pages to look at

- ReportHub reporting cleanup concept.
- Shift Optimizer staffing-pressure example.
- Pit & Table Mix Planner floor-decision example.
- Promo ROI Review promotion-value example.
- Case studies showing problem, workflow, human approval and output.



Scan for the employer review page

Next step: a simple role conversation

The first contact does not need confidential records. A casino can start with the role, department pressure, report problem, system issue or operational headache it wants to improve.



Best first-message subjects

- Full-time or interim casino operations role.
- Casino reporting / systems role.
- Shift management or senior operations support.
- SOP, training or workflow improvement.
- AI reporting pilot with human approval.

Contact details

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Closing note

This portfolio is meant to support a practical employer decision: whether my combination of casino operations experience, reporting discipline, systems understanding and current AI workflow knowledge is useful for the property.